



# Restorative Care Survey Results

## Corner Brook Long Term Care

### 2018-2019

#### Respondents

33 clients responded to a survey about their therapy treatment plan

#### Overall Experience

93%  
Overall positive experience

100% of clients feel that their individual needs were met

#### Key Measures of Services

93%

Felt involved with their program



99%

Were treated with respect and ensured comfort



94%

Clients and family were provided with adequate information



92%

Pain management was successful



86%

Knew who to contact upon discharge and what to expect



#### Recommendations Based on Survey Results



- ✓ Improve communication regarding treatment plan, expected outcomes and expectations
- ✓ Provide more resources of information revolving around community support services available
- ✓ Increase at home planning for family members before client is discharged