



Western Health

# Rural Health Centres Long Term Care

## Resident Experience Survey Results 2015-2016

### Respondents

25 residents from 4 rural health centres responded to survey

### Overall Experience

Overall care  
9.2  
out of 10

96% of residents would recommend the home to others

## Key Measures of Care and Services

85%

Good meal quality



92%

Care received from staff



93%

Home is clean



92%

Resident happiness








28%

Can choose activities



## Resident Recommendations



-  Alleviate residents' worry, boredom, and loneliness
-  Ensure rooms are a comfortable temperature
-  Ensure residents have the help they need to stay clean, and have access to the call button
-  Provide residents with something to drink
-  Provide residents with choices for their daily activities