



# Corner Brook Long Term Care Home Resident Experience Survey Results 2015-2016

## Respondents

39 residents from  
Corner Brook Long  
Term Care Home  
responded to survey

## Overall Experience

Overall care  
8.9  
out of 10

87% of residents would  
recommend the home to  
others

## Key Measures of Care and Services

71%

Good meal  
quality



96%

Care  
received  
from staff



96%

Home is  
clean



85%

Resident  
happiness



77%

Can choose  
activities



## Resident Recommendations



- ✓ Enhance meal quality
- ✓ Ensure residents have help to stay clean
- ✓ Increase variety of activities
- ✓ Alleviate residents' worry, boredom, and loneliness
- ✓ Provide residents opportunity to plan their future needs