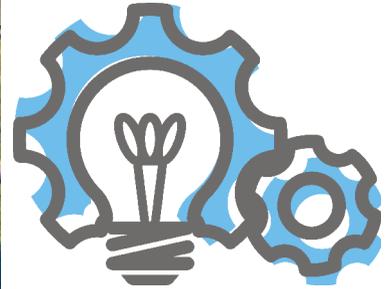




Strategic Goals 2020-2023

Year Three Outcomes: 2022-2023

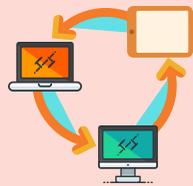


Strategic Issue Three: Innovation

Strategic Goal Three: By March 31, 2023, through innovative models of service delivery, Western Health will have improved access to health services in priority areas.

Objective Year Three: By March 31, 2023, Western Health will have implemented initiatives to improve access to services in priority areas.

Priority Area 1: Rural Emergency Departments



TECHNOLOGY

Emergency departments in all Western Health hospitals and health centres were linked together using technology

ENHANCED SCOPE OF PRACTICE

- Enhanced scope for Registered Nurses
- Trained Nurse Practitioners in airway management
- Enhanced utilization of Advanced Care Paramedic



COLLABORATIVE CARE MODELS



All rural health centres have implemented collaborative care models or have virtual support plans in place

Priority Area 2: Primary Care



HEALTH NEIGHBOURHOODS & Health Home Model

Find a Provider website and waitlist process launched

TELUS EMR

26 Clinics/health homes using EMR



Increase in health homes that utilize **technology** to enable **access**

Patient Travel

- Partnership with College of the North Atlantic
- Will inform service planning and resource allocation
- Data gathering and assessment phases complete



Priority Area 3: Chronic Disease Prevention and Management



Remote Patient Monitoring

Partnership with Eastern Health's Remote Patient Monitoring program, targeting patients with hypertension

BETTER Program

- New model adopted in Stephenville, Ramea, and Corner Brook
- Documenting in EMR
- E-Referral Network
- Virtual visits offered

E-Referral Network

Primary Care, Diabetes Services, Heart Function Clinic, and more

Enhanced coordination of care & communication



Priority Area 4: Community Paramedicine



New Service Delivery and Staffing Models

increased access in areas with staffing shortages

Second Paramedicine Team

Supported:

- Personal care homes
- Humberwood outreach
- Virtual EDs



Blood Collection Services



partnership with two community-based ambulance services

