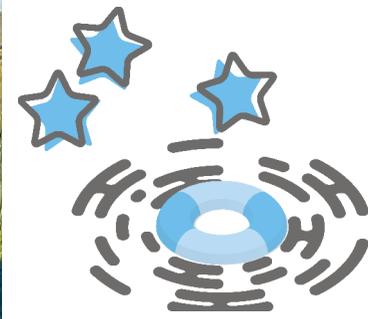




Strategic Goals 2020-2023

Year Two Progress: 2021-2022



Strategic Issue Two: Quality & Safety

Strategic Goal Two: By March 31, 2023, Western Health will have improved quality and safety across the organization in priority areas.

Objective Year Two: By March 31, 2022, Western Health will have commenced implementation of strategies in priority areas to strengthen the culture of quality and safety.

Priority Initiative 1: Patient Harm

Regional Deteriorating Patient Initiative implemented at 5 acute care sites

Early Warning Signs Pathways developed for:

- Acute Care
- Rural Health



348 STAFF received training on the Regional Deteriorating Patient Initiative

Priority Initiative 2: Person- and Family-Centred Care (PFCC)

PFCC E-Learning implemented as a core competency



PFCC Framework evaluation plan developed and survey tool (PPEET) identified

31% ↑

Increase in PFCC Advisors participating in quality and safety improvement

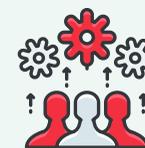
Priority Initiative 3: Safety Culture



Quality Framework finalized and communicated throughout the organization

JUST CULTURE IMPLEMENTATION:

- 1 Education module identified
- 2 Policy drafted and shared for feedback
- 3 Implementation framework in development



10 new **Quality and Safety Improvement Teams** assembled

Priority Initiative 4: Access and Wait Times



WAIT TIME INVENTORY developed and shared on Western Health's intranet



Jurisdictional Scan and review of best practices in wait time measurement completed



Stakeholder engagement to be completed to review findings and develop work plans