



Protective Community Residences Resident Experience Survey Results 2015-2016

Respondents

13 residents from
Protective Community
Residences responded
to survey

Overall Experience

Overall care
9.0 out of 10

100% of residents would
recommend the home to
others

Key Measures of Care and Services

80%

Good meal
quality



89%

Care
received
from staff



97%

Home is
clean



100%

Resident
happiness



92%

Can choose
activities



Resident Recommendations



- ✓ Maintain a comfortable room temperature
- ✓ Ensure residents have access to something to drink
- ✓ Provide residents with adequate privacy
- ✓ Increase availability and variety of activities
- ✓ Alleviate residents' worry, boredom, and loneliness