



Western Health

Sir Thomas Roddick Hospital Acute Care

Patient Experience Survey Results 2021-2022

Respondents

41 surveys were completed by patients receiving acute care services from Sir Thomas Roddick Hospital

Overall Experience

Overall care
7.7 out of 10

83% would recommend services to friends and family

Key Measures of Care and Services

80%
Informed what to do in case of health changes



76%
Asked if adequate support was available



85%
Treated with courtesy and respect by nurses



87%
Nurses listened carefully



88%
Involved in decision-making







76%
Pain was well controlled



Recommendations



Explore opportunities to enhance:

-  Communication about medications and side effects
-  Communication about supports after discharge
-  Meal temperature and patient satisfaction with meals
-  Patient pain control

Full report available on the Western Health website: westernhealth.nl.ca/survey