



Rural Long Term Care

Resident Experience Survey Results

2021

Respondents

29 Long Term Care residents from 4 Rural Health Centres responded to survey

Overall Experience

Overall rating of LTC Home
9 out of 10

97% would recommend the home to others

Key Measures of Care and Services

9.3/10

Care received from staff



8.45/10

Meal quality



9.6/10

Cleanliness of the LTC home



72%

Health good or better



90%

Can choose activities



Impacts of COVID-19 Pandemic

59%

In-person visit frequency met needs

69%

In-person visits decreased

93%

No change or improved satisfaction with care

75%

Had virtual visits with loved one

90%

Virtual visit frequency met needs

Resident Recommendations



- ✓ Alleviate resident worry, boredom, and loneliness
- ✓ Ensure residents have easy access to something to drink
- ✓ Ensure access to in-person and virtual visitation
- ✓ Improve availability and choices for activities, with consideration for weekends