



Paramedicine and Medical Transport

All regional inter-facility transports including routine patient transport requests, are coordinated through Western Health's Medical Communication Centre (MCC).

Transport by road or air ambulance will be arranged for persons that:

- (a) are non-ambulatory requiring a stretcher, and/ or oxygen;
- (b) require the use of other ambulance equipment to a significant degree;
- (c) require medical assessment/treatment/ supervision during transport.

Road Ambulance Fees - Residents

The fee for road ambulance is \$115. There is also a \$50 escort fee associated with ambulance services when it is medically required that an escort accompanies the client.

Air Ambulance Fees - Residents

An Air Ambulance fee of \$135 is charged to a client that is transported as a result of an approved air ambulance medevac.

What are User fees?

User fees are for ambulance services and not necessarily client transport.

If a client requires medical assistance by the ambulance personnel then refuses transportation or is deemed not to require road ambulance transport by medical authorities, a user fee (\$115) is applicable.

Fees Not Covered by Provincial Program

Persons not covered by the provincial program are as follows:

- Workers' Compensation Cases
- Non-Residents
- Members of the Canadian Armed Forces
- R.C.M.P. personnel

Western Health will bill the client or organization for the entire cost associated with the ambulance service.

The fees for road ambulance services for patients not covered under the provincial program are as follows:

- Ambulance Base Rate - \$125 Administration Fee per trip,
- Kilometer rate - \$1.84 per kilometer
- User Fee - \$115

Please note the number of kilometers charged is based on the complete trip which is from where it begins to where it ends (base to base).

Clients will receive two bills: one from the service provider for the user fee, and one from Western Health for the ambulance base rate and the kilometer rate.

If air travel is required, clients will be billed for the full cost of air ambulance transport.

Failure to resolve outstanding accounts with Western Health will result in a referral to a Collection Agency.

All fees listed are subject to change.